

ACTIVE Concerns Detail Report

Project Name: Host Responsibility Training System
Project ID: 1 **Project Type:** Business
File Name: \Created in SoDIS Project Auditor, ReqDAM

Critical Concerns: 0

Significant Concerns: 5

Requirement: 1.1 Allow Data Entry

Issue: unauthorized access or alteration to the data of
Stakeholder: Casino Employee
Concern: Unauthorised users may hack into system and alter personal information such as test results about the user
Entered By: System Administrator **Urgent Concern:** No
Entered On: April 20, 2009

Requirement: 1.2 Provide Training

Issue: to take into consideration the needs of
Stakeholder: Casino Employee
Concern: Training material may be too wordy or long. Language used may be at too higher level and have a lot of jargon in it.
Entered By: System Administrator **Urgent Concern:** No
Entered On: April 20, 2009
Solution: Training modules will not be too long and will provide examples and scenarios to help aid the users understanding. Jargon will be avoided. Written material will be worded in a manner which is brief but
Entered By: System Administrator
Entered On: April 20, 2009

Issue: a conflict of interest with
Stakeholder: Casino Employee
Concern: The user may see problem gamblers as supporting their livelihood in their workplace
Entered By: System Administrator **Urgent Concern:** No
Entered On: April 20, 2009

Requirement: 1.3 Require Authentication

Issue: ineffectiveness or inefficiency as perceived by
Stakeholder: Casino Management
Concern: Having to reset passwords and unlock accounts may be time consuming and inefficient
Entered By: System Administrator **Urgent Concern:** No
Entered On: April 20, 2009

Requirement: 1.6 Provide feedback

Issue: to take into consideration the needs of
Stakeholder: Casino Management
Concern: Feedback given may not fulfill requirements for management.
Entered By: System Administrator **Urgent Concern:** No
Entered On: April 20, 2009

Minor Concerns: 3

Requirement:	1.3	Require Authentication	
Issue:		ineffectiveness or inefficiency as perceived by	
Stakeholder:		Casino Management	
Concern:		Having to reset passwords and unlock accounts may cause inefficiency.	
Entered By:		System Administrator	Urgent Concern: No
Entered On:		April 20, 2009	
Requirement:	1.7	Permanently store data	
Issue:		against	
Stakeholder:		Casino Employee	
Concern:		Failure of testing for training may inhibit employees future prospects of employment at the casino of they leave and return at a later date.	
Entered By:		System Administrator	Urgent Concern: No
Entered On:		April 20, 2009	
Concern:		Record of failure to complete or pass training may inhibit an employees future recruitment at the casino if they leave and wish to return later.	
Entered By:		System Administrator	Urgent Concern: No
Entered On:		April 20, 2009	